

Definitions and Agreement to terms

Fourwinds Leisure are the 'Hirers' and the person(s) hiring the canoes are the 'Participant(s)'. It is the responsibility of the Participant(s) to make themselves aware of all the terms and conditions. By making a booking the Participant(s) are deemed to accept these terms and conditions of Hire, Safety rules and Instructions. Participant(s) booking by telephone will be deemed to have read and accepted these Terms and Conditions of Hire, Safety Rules and Instructions.

Disclosure and adherence

The Participant who is taking responsibility for the booking will be required to disclose any information that may affect safety.

The Participant who is taking responsibility for the booking will be required to sign agreement to adherence to all of these terms.

Age and ability restrictions

Children under the age of 5 are not permitted to participate.

Children over the age of 5 are only allowed to participate if they are supervised continuously by an accompanying adult, who takes full responsibility for their safety and behaviour.

All persons canoeing must be able to swim

All persons must wear the buoyancy aids provided at all times

No individual may hire the canoe on their own, a minimum of 2 people are required.

Weight restrictions for the canoes apply. The total combined weight must not exceed 360kg

Participants should note that to get on and off the canoe there are quite steep steps (with handrail) that go down to the mooring and that seating in the canoe is in a bench format.

Safety and river code

The safety of participants and other users of the river are our prime priority at all times and we therefore insist on the following general safety measures, which are general common sense:

All participants will have to attend the safety briefing and activity instruction before being allowed in the canoe.

Please ensure you arrive 20 minutes before your hire time to provide equipment and briefing.

Always wear the buoyancy aids

Do not use the canoe to jump into the river to swim at any time

Dogs are welcome but no buoyancy aids will be provided and they must be supervised at all times.

Although the canoes are stable you must take due care and diligence when standing up as your balance will of course be affected.

No fishing is allowed unless you have obtained the appropriate rod licence and only fish in allowed areas. Many parts within the river are banked by private properties and fishing may not be allowed. It is up to the hirer to find out the areas they can fish in with permission.

Stopping points. Please note that you should only stop up at public moorings or public areas. Ask us for further information on where these are. Make sure that the canoe is not at risk of floating away and tied where appropriate properly

Although the Old River Nene is not a tidal fed river and therefore quite constant in terms of flow, it is still good practice to ensure you are prepared for all weathers and conditions and we advise you always to bring with the following items

- A long sleeved top
- Waterproof jacket
- Suntan lotion and a hat
- Water
- Change of clothing and small towel
- Mobile phone
- A watch

When passing oncoming boats always pass on the port side (if it was a road, drive on the right!)

Treat other river users with respect including fishermen/women. Watch out for their lines and avoid them.

Take all your litter away with you. Do not throw debris into the river. Please follow the Countryside Code. See www.countrysideaccess.gov.uk/things_to_know/countryside_code

Equipment care

You are responsible for returning the canoes, paddles and buoyancy aids in good condition. If any damage is caused by you we are at liberty to claim the cost of repair or replacement from your security deposit.

Do not use the paddle to push away from the bank. You can turn the paddle around and use the handle or the stick provided to push off a bank.

Be careful to ensure the paddles are safely and fully inside the canoes when they are not in use.

Do not leave the canoe unattended at any time. If the canoe is not returned we are at liberty to claim the full cost of the canoe from your security provided.

Security Deposit

Unless you are an current camping or accommodation guest, before releasing the canoe and associated equipment to you we will require your credit or debit card details as security.

Any card details given to us will be securely retained until the equipment has been returned in good condition.

We reserve the right to make a charge to this card for damage to or loss of our equipment other than general wear and tear.

It is your responsibility to satisfy yourself on hiring the equipment that there is no pre existing damage.

Booking deposit and payment

A 50% of the total cost will be taken as a non refundable booking deposit

The remaining 50% will be payable before the equipment is released.

Fourwinds Leisure Ltd reserve the right to cancel the canoe hire if conditions dictate it necessary such as weather and river issues. If Fourwinds Leisure Ltd have to cancel the booking all monies paid by the client will be reimbursed or an alternative date and time will be offered.

If the stated return time is exceeded there will be an additional charge made against your security deposited debt or credit card of £25.00 per hour (min charge 1 hour).

Liability

All members of your party are only insured by Fourwinds Leisure Ltd for personal injury or loss of, or damage to goods caused by the proven failure of our equipment when it is used for the purposes intended. We do not take any responsibility for loss or damage to your personal belongings. We strongly recommend that you take out personal accident insurance to cover your participation in this activity. We also advise that you take out liability insurance to cover you in case your paddling activities result in injuries to third parties.

Participant Agreement

I understand and agree that my group shall abide by these terms and conditions and fulfil the criteria set.

Name

Signature

Date

Children Names and ages

